access IQ ®

Case Study: Unlocking Efficiency at Yorktown

How One Multifamily Property Streamlined Access, Reduced Lockouts, and Simplified Turnover with AccessIQ

Location
Huntington Beach, CA

Property Type
Multifamily with secured common areas

The Challenge
Before AccessIQ, Yorktown's property management team juggled:

- **Up to 4 tenant lockouts per month**
- **Time-consuming key exchanges**
- **Limited visibility into who accessed which areas–and when**
- **Costly rekeying during turnovers**
- **Frustration coordinating with maintenance teams and vendors**

Hidden Benefits
AccessIQ brought visibility to access patterns that were previously invisible—helping the team plan preventative maintenance and improve security audits. Even traditionally overlooked areas like maintenance rooms now have secure, trackable access.

The Solution: AccessIQ
AccessIQ was installed to modernize how access is managed–without overhauling existing infrastructure. Key features included:

- **Easy 7-Minute Installations**
Plug-and-play devices for fast setup

- **Keyless Entry**
No more physical keys, rekeying, or in-person handoffs

- **Apple Wallet Unlocking**
Tap-and-go access tenants already understand

- **On-Demand Access for Maintenance & Vendors**
Instant remote grants and revokes–no delays

- **Secure Access Logs**
Real-time visibility into every access event

- **Centralized Control**
All doors, all users, managed from a single dashboard

- **Battery Power that Lasts**
Up to 2 years per lock, on a single rechargeable charge

One Year Later: Big Results

Metric	Before AccessIQ	After AccessIQ
Tenant Lockouts	Up to 4 per month	Zero
Turnover Access Coordination Time	Manual & Delayed	90% Faster
Maintenance Access Coordination	Reactive	99% Improvement

What's Next?
Based on the success at Yorktown, the property group is evaluating an expanded rollout across its portfolio. The beta site continues to serve as a testing ground for new AccessIQ features.